

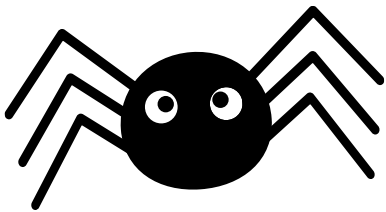
Makotek News

MAKOTEK EMPLOYEE NEWSLETTER

OCTOBER 2024



October



Have something important to share? Email us photos, announcements, etc. and we will feature it on social media! Email us at recruiting@makotek.net

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Manager's Column

BENEFITS OF A POSITIVE ATTITUDE IN THE FIELD

Chris Mills- General Manager

Field technicians encounter numerous challenges while working in the field, but maintaining a positive attitude can help them overcome these challenges. A positive attitude benefits the technician as it encourages customers to interact politely, making them more cooperative and receptive to the information you are explaining. Technicians should be polite, informative and explain all available options to the customer. Providing an excellent customer experience can help build customer loyalty, which is important in our business, as it is very likely the technician will interact with the same customer again in the future. In short, having a positive attitude and building a good rapport with the customer could be beneficial to you down the road.



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Providing an excellent customer experience can help build customer loyalty.

”

Employees **OF THE MONTH** **SEPTEMBER** **2024**



MIDWEST & NYC - GLENN FULLERTON - NY

Glenn “ The Veteran” Fullerton is back at the Top of the rankings once again. This is Glenn’s lucky number 13th top tech award. He continues to impress every week near the top of the rankings in our region in customer saves and equipment picked up. I’m sure we will continue to see Glenn at the top. Keep up the great work!

~Tim Dodd, GM



EAST - LUIS PALOMINO - NC

We are proud to announce Luis Palomino as September’s Employee of the Month! Luis’s work ethic is truly unmatched, demonstrating a level of dedication and resolve that inspires us all. He consistently meets his goals, letting nothing stand in his way. Please join us in congratulating Luis on this well-deserved recognition!

~Tim Faircloth, RM



FLORIDA - FLAVIO TORRES - FL

Congratulations Flavio! Great job overcoming the challenges we have been going through recently to win another employee of the month award. Your optimistic and can-do attitude are greatly appreciated by all.

~ Chris Mills, GM



CALL CENTER - JOE EVANS - FL

Joe Evan's is our top rep of the month again, We cant say enough about Joe. He is a very hard and disciplined employee and always striving to be at the top.

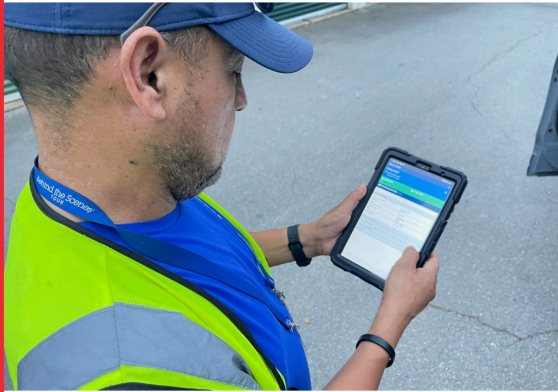
Congratulations Joe and glad to have you on our team.

~ Steve Dilly, GM.



Top Posts

FROM MAKOTEK SOCIAL MEDIA



© CHUCK INGBWISSEN, captainscratchy.com



Follow me on Instagram: @captainscratchy

“

“SETTING GOALS IS THE FIRST STEP
IN TURNING THE INVISIBLE INTO THE
VISIBLE.”

Tony Robbins



FOLLOW US!



Send your photos to recruiting@makotek.net to be featured!

Driving at Night Safety Tips



- 1) Keep headlights, taillights, signal lights and windows clean.
- 2) Check to be sure headlights are properly aimed, even in a new car.
- 3) Dim instrument panel and dash lights.
- 4) Turn headlights on in early twilight.
- 5) Reduce speed and increase following distances.
- 6) Make sure your speed would allow you to come to a complete stop within the distance illuminated by your headlights.
- 7) Do not use high beams when following or approaching another vehicle.
- 8) Use the right edge of the road as a visual guide if blinded by oncoming lights.
- 9) Watch for the flash of headlights; they may indicate approaching hills or hairpin curves.
- 10) Raise or lower the rearview mirror to eliminate bright reflection from following cars.
- 11) Periodically stop for light snacks, exercise or a nap.
- 12) Wear glasses with anti-reflective lenses, even with perfect vision.
- 13) Keep your eyes moving rather than focusing on one area.