Makotek News

MAKOTEK EMPLOYEE NEWSLETTER

DECEMBER 2024









Have something important to share? Email us photos, announcements, etc. and we will feature it on social media! Email us at recruiting@makotek.net

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Manager's Column

SUCCESS WITH THE BASICS

Scott Smith - General Manager

This month, let's remember some of the basics, and how they can help us be successful in the field.

Safety First

The importance of safety cannot be overstated

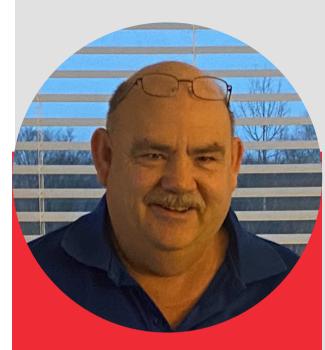
- Proper PPE (Personal Protective Equipment): Always wear high-visibility vests when appropriate
 - Emergency: Aways carry a basic first-aid kit
 - Vehicle: Keep your vehicle in good working condition

Maximize Efficiency

- Tablet: Make sure your tablet is charged
- Filters: Use your filters to help you route
- GPS/Map: Understand GPS map view and how it can benefit you and put your jobs in order and give you turn-by-turn directions
 - · Reschedules: Check your reschedules every day
- Expiration Dates: Make sure you set your expiration dates on non-pays
 - Non-Pays: Work your newest non-pays asap

Tips for Success

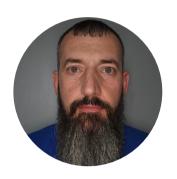
- Reschedule Filter: Use your reschedule filter to help document your work orders
- Attempts: Make sure you are getting a minimum of 5-8 attempts per hour
- Zip Codes: Run all work in the zip code you're in to be more efficient and get to more stops
- Goals: Set your goals every day on what you are going to achieve that day, for example, how many stops you will hit
- "Go One More": Push yourself to "go one more" the next one could be a payment or equipment pick up don't leave extra money on the table



66

Set your goals
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Engloyees OF THE MONTH OCTOBER 2024



MIDWEST & NYC - AYDEN WARMOTH - OH

Congratulations to Ayden for his first top tech award. While he just started with Makotek in September, he picked things up very quickly and had some huge results in his first Month on the Job. Ayden has continued to be at the top of the leaderboards every week saving customers and picking up equipment. Keep up the great work Ayden.

~Tim Dodd, GM



EAST - EDDIE GAINES - NC

We are proud to announce Luis Palomino as September's Employee of the Month! Luis's work ethic is truly unmatched, demonstrating a level of dedication and resolve that inspires us all. He consistently meets his goals, letting nothing stand in his way. Please join us in congratulating Luis on this well-deserved recognition!

~Tim Faircloth, RM



FLORIDA - GITO ST. RIEL - FL

Congratulations Gito! This award is well deserved. Keep up the great work you do, and I'm sure we will see you here again soon.

~ Chris Mills, GM



CALL CENTER - JAHADA HALL - FL

Jahada is our winner once again, cant say enough about Jahada. She works diligently every day to be the at the top and always looking to better herself. Congratulations Jahada!!

~ Steve Dilly, GM.

Engloyees OF THE MONTH NOVEMBER 2024



MIDWEST & NYC - TRAVIS BROWN - OH

Congratulations to Travis Brown on his November Top Tech Award. This marks Travis's 1st top tech award with the company. Travis is out of our newly acquired Kentucky area and he immediately hit the ground running. We are happy to have him on our team. He is focused on customer saves and picking up equipment and is a great addition to Makotek. Keep up the great work Travis.

~Tim Dodd, GM



EAST - EDDIE GAINES - NC

Repeat winner! Congratulations!.



FLORIDA - MORENO CAVITT - FL

Congratulations Moreno!

It's been a long time since we've had an employee of the month from the Lakeland office. Thank you for all of the hard work and effort you put in daily to earn this award.

~ Chris Mills, GM



CALL CENTER - JOE EVANS - FL

Joe is not new at winning this title, he has been here several times and I'm sure he will be back again soon.

Continue the great work Joe and congratulations!!

~ Steve Dilly, GM.











FOLLOW US!









Send your photos to recruiting@makotek.net to be featured!

WINTER DRIVING ESSENTIALS



cell phone charger



flashlight and flares



full tank of gas



extra water & food



extra clothes, boots, gloves, hat

blankets or sleeping bag



first aid kit



ice scraper/ snow brush



snow tires or chains & jumper cables

LAYERING BASICS



Base Layer

wicks sweat off your skin: thermal underwear top and bottom, avoid cotton clothing



Middle Layer

retains body heat to protect you from the cold: fleece, sweater, hoodie, down jacket



Outer Layer

shields you from wind and rain: waterproof, breathable shell





Protect Your Extremities

cover your head and hands: wear a hat that covers your ears, and waterproof gloves or mittens



Suitable Footwear wear warm socks (wool or synthetic) and waterproof boots with good tread to prevent falls



Accessorize wear sunglasses and apply sunscreen to exposed skin